

What should you do if you accidentally spill cut flower foods onto clothes, carpets & soft furnishings?

Our flower food products basically contain the following ingredients: a sugar, an organic acid and preservatives. The preservatives are present in such low concentration, that when diluted therefore does not have an effect on the surface or on any cleaning process.

1. Spillage on to Clothes

In most cases the best thing to do with a spillage is to dilute the spill straight away with carbonated mineral water and then to wash normally using your normal washing powder and the method recommended for the actual garment. Our products have been extensively tested on a range of fabrics and soft furnishing materials and we would not anticipate that any long term staining would result from the spillage.

2. Spillage on to Carpets and Soft Furnishings

Whilst we cannot be held liable for accidental spillage of vases containing cut flowers with diluted Chrysal Cut Flower Foods onto carpets or furniture, we do sympathise with cases where this has happened and will endeavour to provide as much guidance as possible. Please ask the customer to confirm the name of the product used and describe the sachet first.

The formulation in flower food products comes from the Chrysal Clear range and before introduction of these formula's, the product was tested under laboratory conditions to determine if the product would result in any detrimental effects if spilt on floor surfaces.

As part of the testing procedure a number of different types and different colours of carpets were

tested. During these tests no damage or staining was recorded.

The product basically contains the following ingredients; a sugar, an organic acid and preservatives. The preservatives are present in such small concentration, that when diluted they can have no effect on the carpet or on any cleaning process. The organic acid will bring the product pH of the water down to about pH 4, which is about the same level as for Carbonated soft drinks.

It is possible that carpet cleaning contractors may ask for detailed information concerning the formulation of the Cut Flower Food product. However, since this information is commercially sensitive, we would rather not give out these details, but are very willing to talk to the cleaning company directly, and if they supply a list of the treatments available, then we should be able to recommend a cleaning product.

Aluminium sulphate, which is still used in some alternative flower foods does cause staining, and in this case we would recommend that a specialist carpet cleaner should be consulted.

In addition, some flowers are known to "pollute" the water and this may also be responsible for the stain. other health provider.



For further information and guidance please contact:

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